

**Animal Health Australia- Nationally accredited biosecurity training workshop for
BERTA Skillset Workshop LOGBER**

LOGBER (PILOT) Evaluation Report

Face to Face workshop

20th -23rd August 2019

Location DPIRD South Perth Western Australia

**MANAGING LOGISTICS FOR A LEVEL 2 BIOSECURITY EMERGENCY RESPONSE,
A COURSE FOR STAFF LEADING AND MANAGING BIOSECURITY EMERGENCY
RESPONSES**

LOGBER is the face-to-face training and assessment component for the delivery of PUAOPE022A *Manage logistics for a Level 2 incident* unit of competency from the Certificate IV in Public Safety (Biosecurity Response Leadership).

The workshops aim was to build the knowledge and skills of participants and to support them to undertake their role effectively during a biosecurity emergency response.

A person performing this role has the title of Logistics Manager and is delegated responsibility by the Incident Controller to acquire and provide human and physical resources, facilities, services and materials to support the achievement of the objectives for a Level 2 incident.

LOGBER is delivered under the auspices of Tocal College, a Registered Training Organisation (RTO). As an RTO Tocal College is required to meet national compliance requirements for the delivery and assessment of accredited training.

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(1) Negligible -(4) Excellent

Question 1

The course met your aims and expectations

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	4	4	4	3	4	4	4	4	4	4	4	4	4	-

Question 2

The instructions received was of a very high standard

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	4	4	3	4	4	4	4	4	4	4	4	4	-

Question 3

The course was presented at a level I could understand

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	4	4	3	4	4	4	4	4+	4	4	4	4	-

Question 4

The topics covered were useful

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	4	4	3	4	4	4	4	4+	4	4	4	4	-

Question 5

The training material (if applicable) were clear and helpful

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	4	4	3	3	4	4	4	4+	4	4	4	3	-

Question 6

What were the strong points of the course?

➤ **Pre material was complicated**

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- Interaction with everyone, brings out different ideas and ways to undertake the role.
- Lyn Stenos was fantastic
- Good instructor with lots of actual experience
- Good group tasks
- Group work to gain from experienced members
- Experience of trainers in relation to the topic
- The entire course as I am new to emergency response
- It was all very well adapted to the course
- Delivery and instructors
- The group interaction to open discussion on past experience
- General discussion on sharing of experience


Question 7

Please comment on the pace of the course

	Too slow	About right	To fast
1		+	
2		+	
3		+	
4		+	
5			+
6		+	
7		+	
8		+	
9		+	
10		+	
11			+
12		+	
13		+	

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14			
15	-	-	-

Question 8

Would you recommend this course to others?

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	yes	NA	NA	yes	yes	yes	yes	yes	yes	Yes +	yes	yes	yes	yes	-

Question 9

Can you suggest any way we can improve this course?

Evaluation answers	
Participants Response	<ul style="list-style-type: none"> • Late enrolment meant limited time to do online work • 3 days to tight could extend to 4-5 • More information on specifics • 3 ½ day workshop • Nil maybe more time • More time for online before face to face • Some of the assessment questions were a bit open (very broad) and a bit confusing • Reference material referred to • Would like further info on qualification

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Rating Q 13-26	1 Disagree	2	3	4 Agree
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Question 13

The information provided prior to the workshop was clear and informatve

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	1	3	4	4	4	2	4	4	4	3	4	3	3	3	NA

Question 14

The pre-workshop work was easy to follow and keep

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	1	2	2	4	2	2	3	3	4	3	3	3	3	3	NA

Question 15

The learning outcomes for the workshop were clear from the beginning

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	3	4	3	4	4	4	4	4	4	4	4	NA

Question 16

The training addressed the learning outcomes

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	4	4	3	4	4	4	4	4	4	4	4	NA

Question 17

The workshop allowed sufficient opportunity to actively participate in the training

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	3	4	4	4	4	4	4	4	4	4	4	NA

Question 18

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The workshop has allowed me to develop a good understanding of emergency management roles

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	3	3	4	4	4	4	4	4	4	4	4	NA

Question 19

I will be able to apply elements of this emergency management training in my substantive role

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	4	3	3	4	4	4	3	4	4	4	4	NA

Question 20

The online work was accessible and relevant to the workshop content

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	na	3	4	3	2	1	4	3	4	1	2	3	3	NA

Question 21

The training venue met the needs of the workshop

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	4	3	3	4	4	4	4	4	4	4	4	NA

Question 22

The workshop was well organised

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	4	4	4	4	4	4	4	4	4	4	4	NA

Question 23

The training prepared me for the assessment process

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	4	4	4	4	4	4	4	4	4	4	4	NA

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Question 24

I am clear on what is required to post workshop assessment

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	3	3	4	2	NA	4	NA	4	3	4	4	4	4	NA

Question 25

The trainer made good links between the information in this workshop and previous workshops

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	NA	3	4	NA	NA	4	4	4	4	4	4	NA	NA	NA

Question 26

I am clear on the process of obtaining a full qualification once I complete further workshops

Evaluation number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Participants Response	4	2	3	4	3	2	4	4	3	4	4	3	4	2-3	

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SUMMARY

The comments in this summary reflect the outcomes from the presenter's observations and discussions with participants and the individual recordings from the participants evaluations for the LOGBER face to face workshop.

- Group/team activities went well, as adult learners the participants appreciated the opportunity to learn from each other and develop skills by observation and team discussion.
- Online assessments were time consuming, some uploaded material disappeared and needed to be reloaded. Most assignments from participants was finalised only on the last night or early morning of day 1 of the workshop.
- Online Issues noted by participants on butchers' paper during workshop
 - Unable to download sitrep
 - Sitemap floor plan difficult to read
 - SMEACSQ question no upload
 - Internet explorer -intermittent access into canvas LOGBER chrome worked fine
 - Q5 no upload available
 - 2 voice recordings were the same
 - Staffing -couldn't access overview of Interstate Deployment Arrangement (access denied)
 - 15 resource questions need to be 'key' resources
 - Risk assessment question not provided template
 - Using same scenario throughout the workshop worked well
- There was a clear appreciation of the hard work which had been applied to the development of the online and face to face workshop material.
- There was a half day Logistics function tabletop exercise added to the workshop, this was not part of the face to face workshop material. The exercise was about the setup of the LCC and systems associated for the first 24 hours of an incident. This was received very well, and participants were eager to continue longer than the ½ day allocated, recommendation would be to extend the length of the workshop to 4 days
- BRIEFBER and RISKBER should be a prerequisite to the LOGBER workshop
- Question 11 is about conflict resolution but there is not a clear session in the program for tools to support conflict resolution.
- The use of the Avian Influenza H7N3 Peppercorn incident throughout the entire workshop gave continuity for the activities
- Participants book needs to be reviewed:
 - Activity 4 task/resource request forms is duplication to online module question, needs to be applied differently- next step application activity would be better
 - Activity 5 needs more training/preparation for Logistics IAP development

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- Resource planning needs to be developed better with systematic approach- more in activities
- Separate assessor marking sheet needs to be at the front of the participants handbook for efficient assessment processing.

Lyn Stenos

LKSEM Consultancy

24th August 2019